

NJ BOARD OF PUBLIC UTILITIES
Division Of Customer Assistance

QUARTERLY REPORT

2022 Q 2

	<i>April</i>	<i>May</i>	<i>June</i>	<i>Total</i>
ELECTRIC	244	222	157	623
ATLANTIC CITY ELECTRIC	85	97	55	237
COMMERCIAL	2	5	1	8
BILLING	1	2	0	3
COLLECTIONS	1	0	0	1
METERS	0	0	0	0
MISCELLANEOUS	0	0	0	0
SERVICE - ELECTRIC	0	3	1	4
RESIDENTIAL	83	92	54	229
BILLING	39	35	16	90
COLLECTIONS	24	42	24	90
MARKETING	1	1	0	2
METERS	5	7	3	15
MISCELLANEOUS	3	3	6	12
SERVICE - ELECTRIC	11	4	5	20
BUTLER POWER & LIGHT	0	0	0	0
RESIDENTIAL	0	0	0	0
COLLECTIONS	0	0	0	0
JCP&L	153	120	100	373
COMMERCIAL	11	14	12	37
BILLING	5	7	6	18
COLLECTIONS	3	2	1	6
MARKETING	0	0	0	0
METERS	0	0	1	1
MISCELLANEOUS	2	1	1	4
SERVICE - ELECTRIC	1	4	3	8
RESIDENTIAL	142	106	88	336
BILLING	83	45	30	158
COLLECTIONS	28	20	22	70
MARKETING	1	1	1	3
METERS	8	3	5	16
MISCELLANEOUS	7	7	5	19
SERVICE - ELECTRIC	15	30	25	70
ROCKLAND ELECTRIC	6	5	2	13
COMMERCIAL	1	0	0	1
COLLECTIONS	1	0	0	1

RESIDENTIAL		5	5	2	12
	BILLING	2	1	0	3
	COLLECTIONS	1	0	1	2
	METERS	0	0	0	0
	MISCELLANEOUS	0	1	0	1
	SERVICE - ELECTRIC	2	3	1	6

		April	May	June	Total
ELECTRIC & GAS		166	152	154	472

PSE&G		166	152	154	472
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COMMERCIAL		12	8	17	37
	BILLING	5	2	8	15
	COLLECTIONS	2	2	7	11
	METERS	2	2	0	4
	MISCELLANEOUS	1	1	0	2
	SERVICE - ELECTRIC	2	1	2	5
	SERVICE - GAS	0	0	0	0

RESIDENTIAL		154	144	137	435
	BILLING	60	58	57	175
	COLLECTIONS	48	52	39	139
	MARKETING	2	1	1	4
	METERS	13	12	5	30
	MISCELLANEOUS	17	10	16	43
	SERVICE - ELECTRIC	10	9	14	33
	SERVICE - GAS	4	2	5	11

		April	May	June	Total
GAS		49	60	50	159

ELIZABETHTOWN GAS		15	19	14	48
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COMMERCIAL		0	2	1	3
	BILLING	0	1	0	1
	COLLECTIONS	0	1	0	1
	METERS	0	0	1	1
	MISCELLANEOUS	0	0	0	0
	SERVICE - GAS	0	0	0	0

RESIDENTIAL		15	17	13	45
	BILLING	8	8	3	19
	COLLECTIONS	4	6	7	17
	MARKETING	0	0	0	0
	METERS	1	0	1	2
	MISCELLANEOUS	0	3	1	4
	SERVICE - GAS	2	0	1	3

NJ NATURAL GAS		11	20	16	47
COMMERCIAL		0	2	0	2
	BILLING	0	0	0	0
	COLLECTIONS	0	1	0	1
	MISCELLANEOUS	0	0	0	0
	SERVICE - GAS	0	1	0	1
RESIDENTIAL		11	18	16	45
	BILLING	2	4	4	10
	COLLECTIONS	7	10	8	25
	MARKETING	0	0	0	0
	METERS	1	0	1	2
	MISCELLANEOUS	0	2	1	3
	SERVICE - GAS	1	2	2	5
SOUTH JERSEY GAS		23	21	20	64
COMMERCIAL		3	1	2	6
	BILLING	2	0	0	2
	COLLECTIONS	0	1	1	2
	METERS	0	0	0	0
	MISCELLANEOUS	0	0	0	0
	SERVICE - GAS	1	0	1	2
RESIDENTIAL		20	20	18	58
	BILLING	10	8	4	22
	COLLECTIONS	4	7	7	18
	MARKETING	0	0	0	0
	METERS	0	1	1	2
	MISCELLANEOUS	1	3	3	7
	SERVICE - GAS	5	1	3	9
		April	May	June	Total
THIRD PARTY SUPPLIER		46	32	36	114
All American Power & Gas NJ LLC		0	0	3	3
COMMERCIAL		0	0	3	3
	BILLING	0	0	0	0
	MARKETING	0	0	3	3
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
ALPHA GAS & ELECTRIC		2	0	1	3
RESIDENTIAL		2	0	1	3
	MARKETING	2	0	1	3
AMBIT ENERGY		0	0	0	0
COMMERCIAL		0	0	0	0
	MARKETING	0	0	0	0

RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
AMERICAN POWER & GAS		2	0	0	2
COMMERCIAL		2	0	0	2
	BILLING	2	0	0	2
	MARKETING	0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
AP GAS & ELECTRIC		0	0	0	0
COMMERCIAL		0	0	0	0
	BILLING	0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
ASTRAL ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
ATLANTIC ENERGY		0	0	0	0
COMMERCIAL		0	0	0	0
	BILLING	0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
CHAMPION ENERGY		0	1	1	2
COMMERCIAL		0	1	1	2
	BILLING	0	0	0	0
	MARKETING	0	1	1	2
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
CHOICE ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
CLEAN CHOICE ENERGY		1	1	0	2
RESIDENTIAL		1	1	0	2
	BILLING	0	0	0	0
	MARKETING	1	0	0	1
	MISCELLANEOUS	0	1	0	1
CLEAN SKY ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
CLEARVIEW ELECTRIC		0	0	5	5
RESIDENTIAL		0	0	5	5
	BILLING	0	0	2	2

	MARKETING	0	0	3	3
	MISCELLANEOUS	0	0	0	0
CONSTELLATION ENERGY		0	1	0	1
COMMERCIAL		0	0	0	0
	BILLING	0	0	0	0
RESIDENTIAL		0	1	0	1
	BILLING	0	1	0	1
	MARKETING	0	0	0	0
DIRECT ENERGY		1	2	2	5
COMMERCIAL		1	0	0	1
	BILLING	0	0	0	0
	MARKETING	1	0	0	1
RESIDENTIAL		0	2	2	4
	BILLING	0	0	0	0
	MARKETING	0	2	2	4
DISCOUNT ENERGY		0	0	0	0
COMMERCIAL		0	0	0	0
	BILLING	0	0	0	0
DISCOUNT POWER		2	0	1	3
RESIDENTIAL		2	0	1	3
	BILLING	1	0	1	2
	MARKETING	1	0	0	1
EAST COAST POWER & GAS		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
ELIGO ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
ENERGY HARBOR		1	0	1	2
RESIDENTIAL		1	0	1	2
	BILLING	0	0	1	1
	MARKETING	1	0	0	1
ENERGY PLUS		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
ENGIE RESOURCES		0	0	0	0
COMMERCIAL		0	0	0	0
	MARKETING	0	0	0	0
EVERYDAY ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0

FAMILY ENERGY	0	0	0	0
RESIDENTIAL	0	0	0	0
MARKETING	0	0	0	0
FREEPOINT ENERGY SOLUTIONS	0	0	0	0
COMMERCIAL	0	0	0	0
MARKETING	0	0	0	0
FRONTIER UTILITIES NORTHEAST	3	2	2	7
COMMERCIAL	0	1	0	1
MARKETING	0	1	0	1
RESIDENTIAL	3	1	2	6
BILLING	3	0	2	5
MARKETING	0	1	0	1
GATEWAY ENERGY SERVICES	0	0	0	0
RESIDENTIAL	0	0	0	0
MARKETING	0	0	0	0
GRAND ENERGY	0	0	0	0
RESIDENTIAL	0	0	0	0
MARKETING	0	0	0	0
GREEN CHOICE ENERGY	0	0	0	0
RESIDENTIAL	0	0	0	0
MARKETING	0	0	0	0
MISCELLANEOUS	0	0	0	0
GREEN MOUNTAIN ENERGY	0	0	0	0
RESIDENTIAL	0	0	0	0
MARKETING	0	0	0	0
GREENLIGHT ENERGY	0	0	0	0
RESIDENTIAL	0	0	0	0
MARKETING	0	0	0	0
GRID POWER DIRECT	0	0	0	0
COMMERCIAL	0	0	0	0
BILLING	0	0	0	0
HARBORSIDE ENERGY	0	0	0	0
RESIDENTIAL	0	0	0	0
MARKETING	0	0	0	0
MISCELLANEOUS	0	0	0	0
HUDSON ENERGY SERVICES	0	0	1	1
COMMERCIAL	0	0	1	1
BILLING	0	0	1	1
IDT ENERGY	0	0	0	0
RESIDENTIAL	0	0	0	0
BILLING	0	0	0	0

	MARKETING	0	0	0	0
INDRA ENERGY		5	7	3	15
COMMERCIAL		0	0	0	0
	MARKETING	0	0	0	0
RESIDENTIAL		5	7	3	15
	BILLING	0	2	1	3
	MARKETING	5	5	2	12
INSPIRE ENERGY		2	2	2	6
RESIDENTIAL		2	2	2	6
	BILLING	0	0	0	0
	MARKETING	2	2	2	6
JUST ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
MAJOR ENERGY		2	0	0	2
COMMERCIAL		1	0	0	1
	BILLING	1	0	0	1
	MARKETING	0	0	0	0
RESIDENTIAL		1	0	0	1
	BILLING	0	0	0	0
	MARKETING	1	0	0	1
MARATHON ENERGY		0	0	0	0
COMMERCIAL		0	0	0	0
	BILLING	0	0	0	0
MEDIAN ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
MPOWER ENERGY, LLC		4	2	0	6
COMMERCIAL		0	0	0	0
	MARKETING	0	0	0	0
RESIDENTIAL		4	2	0	6
	MARKETING	4	2	0	6
NATIONAL GAS & ELECTRIC		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
NEXTERA ENERGY SERVICES		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
NJ GAS & ELECTRIC		2	0	0	2
COMMERCIAL		1	0	0	1
	BILLING	0	0	0	0

	MARKETING	1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
NORTH AMERICAN POWER		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
NRG ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
	MARKETING	0	0	0	0
	MISCELLANEOUS	0	0	0	0
PALMCO ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	MARKETING	1	0	0	1
PARK POWER		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
POWER UP ENERGY		1	1	0	2
COMMERCIAL		1	1	0	2
	BILLING	0	0	0	0
	MARKETING	1	1	0	2
PURE ENERGY		1	1	2	4
COMMERCIAL		1	0	1	2
	MARKETING	1	0	1	2
	MISCELLANEOUS	0	0	0	0
RESIDENTIAL		0	1	1	2
	BILLING	0	0	1	1
	MARKETING	0	1	0	1
RELIANT ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
RESIDENTS ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	BILLING	0	0	0	0
	MARKETING	0	0	1	1
RPA ENERGY		1	0	0	1
RESIDENTIAL		1	0	0	1
	BILLING	0	0	0	0
	MARKETING	1	0	0	1

RUSHMORE ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
SFE ENERGY		2	0	1	3
COMMERCIAL		0	0	0	0
	BILLING	0	0	0	0
	MARKETING	0	0	0	0
RESIDENTIAL		2	0	1	3
	BILLING	2	0	0	2
	MARKETING	0	0	1	1
SMART ENERGY		5	1	2	8
COMMERCIAL		0	0	0	0
	MARKETING	0	0	0	0
RESIDENTIAL		5	1	2	8
	BILLING	3	0	1	4
	MARKETING	2	1	0	3
	MISCELLANEOUS	0	0	1	1
SOUTH BAY ENERGY		0	0	0	0
COMMERCIAL		0	0	0	0
	MARKETING	0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
SPERIAN ENERGY		0	0	1	1
RESIDENTIAL		0	0	1	1
	BILLING	0	0	1	1
	MARKETING	0	0	0	0
SPRING POWER & GAS		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
STANDARD GAS & ELECTRIC		0	0	0	0
RESIDENTIAL		0	0	0	0
	MARKETING	0	0	0	0
STAR ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
STARION ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
STREAM ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0

	MARKETING	0	0	0	0
SUNSEA ENERGY		4	4	2	10
COMMERCIAL		0	0	1	1
	MARKETING	0	0	1	1
RESIDENTIAL		4	4	1	9
	BILLING	0	1	1	2
	MARKETING	4	3	0	7
TOMORROW ENERGY		0	1	3	4
RESIDENTIAL		0	1	3	4
	BILLING	0	0	0	0
	MARKETING	0	1	3	4
VERDE ENERGY		2	2	2	6
RESIDENTIAL		2	2	2	6
	BILLING	1	0	1	2
	MARKETING	1	2	1	4
VIRIDIAN ENERGY		0	0	0	0
RESIDENTIAL		0	0	0	0
	BILLING	0	0	0	0
	MARKETING	0	0	0	0
VISTA ENERGY		0	1	0	1
RESIDENTIAL		0	1	0	1
	MARKETING	0	1	0	1
XOOM ENERGY		2	0	0	2
COMMERCIAL		1	0	0	1
	BILLING	1	0	0	1
	MARKETING	0	0	0	0
RESIDENTIAL		1	0	0	1
	BILLING	0	0	0	0
	MARKETING	1	0	0	1
	MISCELLANEOUS	0	0	0	0
Grand Total:		505	466	397	1368